FULLY INTEGRATED TO OPTIMIZE YOUR INVESTMENT

Our solutions span the healthcare landscape, enabling you to simplify sourcing and create standards that streamline purchasing.
ELEVATE EVERY EXPERIENCE

In the wake of accelerated changes impacting healthcare, the role of space has never been as pivotal as it is today. With a portfolio of integrated product solutions and a simplified procurement process, HON delivers spaces that keep pace with the demands of today so you can elevate every experience to impact the way healthcare is delivered tomorrow.
Patients

4X
Likelihood of changing provider to find their ideal experience.

Patients seek convenience throughout their journey. From short and comfortable wait times to engaging conversations with caregivers in versatile consultative settings.6

Caregivers that deliver a “superior” customer experience achieve net margins 50% higher than those providing average experiences.3

Caregivers

63%
Nurses reporting burnout.1

Settings where teamwork thrives and new workstyles are supported lead to greater job satisfaction, reduced stress and more responsive patient service.5

Between 30-60% of caregiver costs are related to unnecessary processes and inefficiencies.4

Administration

63%
Millennials will account for 3% of the workforce by 2030.2

51% of Millennials surveyed prefer agile work settings and 75% would embrace a flexible schedule.7

For the first time ever healthcare has become the largest source of jobs in the U.S. Adapting to win the war on talent has never been more critical.

1. 2017 Careerbuilder.com
2. 2019 AMN Healthcare
4. 2017 Health Care Advisory Board
5. 2012 Health Environments Research & Design Journal
6. 2018 Deloitte Health Care Consumer Survey
7. 2016 Deloitte Millennial Survey
Public Spaces

When designed around people’s needs, these versatile settings help to create a better experience by fostering more meaningful uses of time and increasing patients’ confidence that they are receiving the best care.
The Cost of Delays

Last year the average wait time of 20 minutes was considered too long, causing 20% of patients to change doctors because of uncomfortable wait times.

Source: 2018 Cardiovascular Business
Impact of Exam Room Experience

34% of patients are willing to switch to providers that offer a better exam room experience.

Source: Centric Digital 2015
Exam Room

No longer just a place for medical exams and treatments, these high-functioning spaces are designed to provide thoughtful hosting amenities and to encourage patients to be co-directors of their own health.
Caregiver Stations

A clinician’s work has become more varied with new technologies, methods of record-keeping and administrative tasks being adopted. With these demands comes the need for a range of spaces optimized to support the relationships and dynamic roles that clinicians interchange between during a shift.
Caregiver Demands
85% of nurses report feeling fatigued by their work. 63% of nurses say they are currently experiencing burnout.
Source: Careerbuilder.com, 2017
Increase in Administrative Positions

Healthcare Manager and Administrator positions are predicted to rise by 23% from 2015 to 2022.

Source: Bureau of Labor Statistics
Administration

Periods of privacy and opportunities for focus at the workstation can improve performance, as constant distractions can increase errors. Visual and acoustic privacy combined with flexible storage and accessories drives the efficiency of administrative spaces.
With the movement toward better space utilization, the traditional physician’s office has evolved from a private closed-door space to a more open and flexible workspace that focuses on patient consultation and better collaboration between physicians.
Consultative Care

70% of primary care visits can be handled without a visit to the traditional exam room, making consultative settings more valuable.

Source: American Medical Association
Importance of Community Spaces
For most healthcare facilities the cafeteria has become the communal hub. More people go to the café than any other space, besides the entrance.

Source: Ardis C. Hutchins, Interior Architect, UW Health
Café & Community

Well-designed dining areas can encourage healthy behaviors in staff and community members and improve the patient experience. As healthcare organizations look to use facility space more efficiently, dining areas are becoming the new commons and waiting rooms.
Pediatric Health
The design of child-scaled environments creates a sense of comfort and security and supports treatment and healing.
CAREGIVER STATIONS

IGNITION 2.0
Mid-Back Task Chair

SOLVE
Mid-Back Task Chair

MOTIVATE
Mid-Back Task Chair

VOLT
Task Chair

VOLT
Task Chair, Armless

COMFORTASK
Task Chair

IGNITION 2.0
Task Stool

SOLVE
Stool

MOTIVATE
Stool

VOLT
Task Stool

VOLT
Task Stool

ABOUND
Workstation

CONTAIN
Low Credenza

CONTAIN
Lateral Storage

FLAGSHIP
Mobile Pedestal

FLAGSHIP
Mobile Pedestal

38000 SERIES
Desk

Voi
Desk with Credenza

Voi
L-Shape Desk
INVEST IN YOUR FUTURE

Every time you purchase a HON product, you’re making an investment in your future. We’re proud to be part of that, so you can trust that our HON Full Lifetime and Limited 5-Year Warranties are our promise to you that the products you purchase will be free from damage and built to last.

To learn more about our warranties, please visit hon.com/warranty